



SAFETY RECALL # 2023-121

This notice applies to your 2023 Grand Design Imagine AIM <Model>, VIN <VIN>

March 24, 2023

<Customer Name>

<Customer Address>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the *Canadian Motor Vehicle Safety Act*. This is to inform you that your vehicle may be non-compliant with the requirements of the Motor Vehicle Safety Regulations and that the non-compliance could affect the safety of a person.

Grand Design RV has identified a non-compliance with CMVSS 110, tires & wheels, where the compliance label and tire information are incorrectly stated on your recreational vehicle.

! IMPORTANT !

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your vehicle repaired.

Why is a recall being conducted?

On certain **2023 Imagine AIM Travel Trailer recreational vehicles manufactured between November 18, 2022, and February 23, 2023**, the compliance label and the tire and loading information label on certain RV trailers list incorrect tire information. The labels incorrectly list the tires as ST225/75R15 LRE, with a recommended tire pressure of 552 kPa (80 psi). The labels should instead list the tires as ST235/75R15 LRD, and the recommended tire pressure as 448 kPa (65 psi). This information could lead you to overinflate the tires. Tires that are overinflated could cause poor towing/driving performance or a tire failure. This could increase the risk of a crash. **Note: This recall only affects trailers with the optional off-road package.**

11333 County Road 2, Middlebury, IN 46540

Phone: 574-825-8000, Fax: 574-825-9700

www.granddesignrv.com

What are we doing about the problem?

On affected vehicles, Grand Design is providing a replacement compliance/tire & loading information label that contains the correct tire size and tire pressure information. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair time is estimated to take no more than .2 hours. There will be no charge for this service through your Grand Design dealership.

What should you do?

Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 and choose the "Recall" prompt or email recall@granddesignrv.com We can discuss other arrangements to have the needed repairs completed.

What if I no longer own this recreational vehicle?

Notify Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com <http://www.granddesignrv.com/> to inform us that you no longer own this vehicle. Please be sure to include your 17- digit VIN in all correspondence.

Who should you contact if you have further questions or concerns?

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9249 and choose the "Recall" prompt, or email: recall@granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If after contacting your dealer and/or our Customer Service Helpline, should you have additional questions regarding this recall, you may contact Transport Canada – Road Safety, 80 rue Noël, Gatineau, Quebec, J8Z 0A1; or call 1-800-333-0510.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Grand Design RV, LLC